

Renaissance Systems, Inc: 

Renaissance Systems, Inc. has extensive experience in providing Informations Assurance (IA) support, Penetration Testing and Prototype building for HBSS Lab for a joint initiative the government required after Hurrican Katrina. The designating agency was Defense Information System Agency (DISA) :

Renaissance Systems, Inc Experience													
Contract /TO Number		Title of Contractual Effort						Performance Period			Contractor Role (Prime or Sub)		
HC101304G5001		SUBCONTRACT TASK ORDER AGREEMENT						02-20011 to 09-20012			Sub		
Government Issuing Agency						Point of Contact							
Defense Information System Agency (DISA) DITCO-SCOTT Airforce Base						Mrs. E. Dobson & Mrs. J .Huff							
Email						Telephone							
Erica.Dobson@disa.gov						443-622-3468							
Description of Technical Effort													
Delivery of Information Systems Support for AKO- DKO systems, Innovate solutions for the prototype for joint requirement of DISA/NSA & DHS jabber, deployment of modernized GOSAC-N systems working with XACML.													
Relevance to SOW Enabling Offeror to Satisfy Requirements of the SOW													
Size/\$ 14 million Value	Scope (SOW Area)												
	3.1 Tech Dev. & App.				3.2 C3 Support		3.3 Info Systems			3.4 Detection and Monitoring			3.5 Incidental Minor Constructi on
3.1.1 Analyses & Testing	3.1.2 Integrate New Technology	3.1.3 HW /SW Integration	3.1.4 Test & Certifications	3.2.1 C3 Systems	3.2.2 Telcoms	3.3.1 Computer, SW, Networks	3.3.2 Knowledge-based Sys	3.3.3 Cross-db-main, IA , C&A	3.4.1 Maritime, Grnd- Aerial D&M	3.4.2 Tag, Track, Locate	3.4.3 D&M SME		
X	X	X			X	X	X	X		X			X
Understanding Challenges (e.g. regulations/policies, cultures, processes, timelines/docs to work On-Site)													
<ul style="list-style-type: none"> Importance in delivery of service model, uptime target goal and Information systems support to Technica Corp customer base while at DISA. 													
Lessons Learned													
AKO/DKA TriCare update project support team and worked with all military commands to improve online services through a joint reference model. Involve commands on enhancement processes.													
Technical Capabilities, Processes, Procedures, Approaches that will be used to satisfy C3IDM SOW Performance Requirement Areas													
Contractor support for Technica Corporation on a joint DISA, NSA, & DHS Partnership PvM North. In this capacity RSI provided technical service to a DoD sponsored task order along with nine other members to design and organize Identity Management, Two factor authentication, and engineering services. Within 30 days or less helped the corporate office win an extra ½ million in new business with DHS. Served as interim Project Manager for PvM North after the Sr. Project Manager resigned. Through Project scheduling have helped to maintain the contracts continuity of services, build relationships and manage the existing team along with its existing subcontract partners Deloitte, Mitre and SAIC. Provide technical assistance to the Phase II Privilege Management Pilot, Joint Exercise & Community Driven Pilot and Deployed Solutions Training Support for PvM North. Working on CISSP& CRISC (Risk and Information Systems Control) certification. Providing daily reports and meeting agenda report with the government client and subcontract members. Supported the client's need to update DISA Stigs, Provide VMware support for virtual server rollout and other													

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network intensive prototype development. Conducted and implemented support and interim Project Manager for the contract during the change over period

Renaissance Systems, Inc: 

Renaissance Systems, Inc. has extensive experience in providing IT Support Services to Federal Agencies, The following is just one (1) such Past Performance in providing Continuous SOC Monitoring, IT Support Services, Cisco support and remotes services to a Department of Homeland Security (DC2 COOP) site:

Renaissance Systems, Inc Experience														
Contract /TO Number		Title of Contractual Effort						Performance Period			Contractor Role (Prime or Sub)			
HSTS0412JCT6040 HSHQDC06D00024		SUBCONTRACT TASK ORDER AGREEMENT						6-28-10 TO 03-25-15			Sub			
Government Issuing Agency						Point of Contact								
Transportation Security Agency (TSA)						Mr. Arbrister Gowdy and Mr. John Bohmann (K-Allen)								
Email						Telephone								
Arbrister.gowdy@tsa.gov														
Description of Technical Effort														
Importance in delivery of SLA service model support, on time target goals, weekly Project Management support Information systems support for SOC support and continuous Monitoring to General Dynamics and Hewlett Packard joint contract.														
Relevance to SOW Enabling Offeror to Satisfy Requirements of the SOW														
Size/\$ 20 million Value	Scope (SOW Area)													
	3.1 Tech Dev. & App.				3.2 C3 Support		3.3 Info Systems			3.4 Detection and Monitoring			3.5 Incidental Minor Construction	3.6 End Use Training
	3.1.1 Analyses & Testing	3.1.2 Integrate New Technology	3.1.3 HW/SW Integration	3.1.4 Test & Certifications	3.2.1 C3 Systems	3.2.2 Telcoms	3.3.1 Computer, SW, Networks	3.3.2 Knowledge-based Sys	3.3.3 Cross-domain, IA, C&A	3.4.1 Maritime, Grnd- Aerial D&M	3.4.2 Tag, Track, Locate	3.4.3 D&M SME		
	X	X	X	X			X	X	X		X	X	X	X
Understanding Challenges (e.g. regulations/policies, cultures, processes, timelines/docs to work On-Site)														
Lessons Learned														
<ul style="list-style-type: none"> Draft agency affiliates into the roles and new procedures. 														
Technical Capabilities, Processes, Procedures, Approaches that will be used to satisfy C3IDM SOW Performance Requirement Areas														
<p>Contractor support for EDS/HP to perform services as Watch Stander and Team Lead for the DHS contract DC2 backup facility. Manage a expanding staff of ten Watch Standers, growing of fifteen for the SOC and the future SCIF support. Provide intrusion detection, IDS support, Cisco troubleshooting, CS- MARS analysis. All people must hold interim Entrance on Duty approval, Top Secret (T/S) and T/S+ SCI clearance. Operation is a 24/7 task with flexible scheduling, some travel, and monthly DHS reporting requirements. All other details are classified to need to know basis.</p> <p>We handle IDS security request, provide coverage to the SOC on rotating 24/7 schedule, address all required Monthly SLA client required reports on security, Firewall changes and updates, Monthly team scheduling for both day and night shift Watch Stander crews, weekly activity reports, participate in weekly conference calls, meetings with EDS teams, CS- MARS incident calls and tracking</p>														

Past Performance Sheet

for potential security investigations. We deal with weekend firewall change request if assigned by firewall configuration lead. Provide client base with laptop security check and validations. Nessus internet security scans for preventive intrusion methods. We monitor Symantec security of servers and routers. Update the OPS Planner Disaster recover documentation library. Project manager and Manager of SOC conducting all required business management skills from weekly reports, scheduling of staff, timesheet approval, pre-evaluations guidance and coordinating with my upper management regarding the health and well being of the assigned teams.

Worked with CBRE engineers to manage security test of building systems and validate security requirements goals, including infrastructure assessment, vulnerability management, security authorization, continuous monitoring, privacy compliance, security engineering, and red team/blue team operations.

Prior experience: **Sept 2009 -2010** Contractor for the Customs and Border Protection (CBP) ACE Project managing the financial systems for the CBP sector of DHS working with IBM on contract to manage continuous flow of Unix & Linux servers for revenue collections of Customs & Border protection.

Prior years experience with DHS from **1-11-1999 to 2007** consist of Red Shirt Deployment team with IBM support, Integration Lab building, Test and Development lab support and built the archiving solution for Internal Affairs with Content Management and ComomStore functionality at Customs and Border Protection (CBP)

Renaissance Systems, Inc:

Renaissance Systems, Inc. has extensive experience in providing IT Support Services to Federal Agencies, The following is just one (1) such Past Performance in providing Continuous SOC Monitoring, IT Support Services, Deep Dive investigative, support guarding against DDos & Bitnet's, APT persistent intelligence threats s to the financial sector for: **Federal Deposit Insurance Corporation(FDIC SOC support)** on-site:

Renaissance Systems, Inc Experience													
Contract /TO Number		Title of Contractual Effort					Performance Period			Contractor Role (Prime or Sub)			
TOTSD09P00040		SUBCONTRACT TASK ORDER AGREEMENT					05-2011 to 11-2011			Sub			
Government Issuing Agency							Point of Contact						
Dept of Treasury /FDIC - DIT													
Email							Telephone						
Description of Technical Effort													
Support the delivery of SLA agreements, on time target goals, support Information systems support for SOC support and continuous Monitoring. Information Security Support Program.													
Relevance to SOW Enabling Offeror to Satisfy Requirements of the SOW													
Size/\$ 49 million Value	Scope (SOW Area)												
	3.1 Tech Dev. & App.				3.2 C3 Support		3.3 Info Systems			3.4 Detection and Monitoring			3.5 Incidental Minor Constructi on
3.1.1 Analyses & Testing	3.1.2 Integrate New Technology	3.1.3 HW /SW Integration	3.1.4 Test & Certifications	3.2.1 C3 Systems	3.2.2 Telcoms	3.3.1 Computer, SW, Networks	3.3.2 Knowledge-based Sys	3.3.3 Cross-do-main, IA , C&A	3.4.1 Maritime, Grnd- Aerial D&M	3.4.2 Tag, Track, Locate	3.4.3 D&M SME		
X	X	X	X			X	X	X		X	X		
Understanding Challenges (e.g. regulations/policies, cultures, processes, timelines/docs to work On-Site)													
Support maintenance to build an internal Deep Dive SOC support for FDIC takeover recomplete contract from ManTech corporation.													
Lessons Learned													
<ul style="list-style-type: none"> maintain the systems by providing updates order and patch fix each month. 													

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Technical Capabilities, Processes, Procedures, Approaches that will be used to satisfy C3IDM SOW Performance Requirement Areas

Contractor support to handle IDS security request, provide coverage to the SOC on rotating from 6:00 AM to 9:00 PM schedule Monday through Friday day and evening shifts, addressed all required reports on security, Firewall changes and updates, Monthly team scheduling, weekly activity reports, participate in weekly conference calls, DamBalla, ArcSight, FireEye, Nessus and other tools were used to maintain the contract. Incident calls and tracking of potential security violations investigations. We dealt with change request if assigned provide client base support for Bank Auditors laptops. Interfaced with the SRA SOC team and other designates to insure the FDIC has a safe and intrusion free system for the financial systems that the FDIC supported. Nessus internet security scans for preventive intrusion methods. We monitor Symantec security of servers and routers. Investigated all C&C threat, malware control and user compromised targets. Deep Dive investigative, support guarding against DDos & Bitnet's, APT persistent intelligence threats and building case reports to send to government POC to issue warning notices.

Renaissance Systems, Inc:



Renaissance Systems, Inc. has extensive experience in providing IT Support Services to Federal Agencies, The following is just one (1) such Past Performance in providing Continuous IT Support Services, Cisco support and remotes services to a **U.S. Library of Congress (SOC support)** on-site:

Renaissance Systems, Inc Experience														
Contract /TO Number		Title of Contractual Effort					Performance Period			Contractor Role (Prime or Sub)				
LOC50G7104		SUBCONTRACT TASK ORDER AGREEMENT					July 2010 to 8-11-2011			Sub				
Government Issuing Agency							Point of Contact							
OPM							Ms. Janice Aiken							
Email							Telephone							
jaik@loc.gov							202-707-0462							
Description of Technical Effort														
Support the delivery of SLA agreements, on time target goals, support Information systems support for SOC support and continuous Monitoring.														
Relevance to SOW Enabling Offeror to Satisfy Requirements of the SOW														
Size/\$ 6 million Value	Scope (SOW Area)													
	3.1 Tech Dev. & App.				3.2 C3 Support		3.3 Info Systems			3.4 Detection and Monitoring			3.5 Incidental Minor Construction	3.6 End Use Training
	3.1.1 Analyses & Testing	3.1.2 Integrate New Technology	3.1.3 HW /SW Integration	3.1.4 Test & Certifications	3.2.1 C3 Systems	3.2.2 Telcoms	3.3.1 Computer, SW, Networks	3.3.2 Knowledge-based Sys	3.3.3 Cross-domain, IA, C&A	3.4.1 Maritime, Grnd- Aerial D&M	3.4.2 Tag, Track, Locate	3.4.3 D&M SME		
	X	X	X	X			X	X	X		X	X		
Understanding Challenges (e.g. regulations/policies, cultures, processes, timelines/docs to work On-Site)														
Support for the records management systems that the Library of Congress has on board.														
Lessons Learned														
<ul style="list-style-type: none"> maintain the need to keep the systems in update order and patch fix each month. 														
Technical Capabilities, Processes, Procedures, Approaches that will be used to satisfy C3IDM SOW Performance Requirement Areas														
Contractor support to handle IDS security request, provide coverage to the SOC on rotating from 6:00 AM to 8:00 PM schedule Monday through Sunday day and evening shifts, addressed all required reports on security, Firewall changes and updates, Monthly														

Past Performance Sheet

team scheduling, weekly activity reports, participate in weekly conference calls, meetings with Library of Congress staff and teams, ArcSight, FireEye and incident calls and tracking of potential security violations investigations. We dealt with firewall change request if assigned by firewall configuration team. Provide client base with laptop security check and validations. Nessus internet security scans for preventive intrusion methods. We monitor Symantec security of servers and routers.

Renaissance Systems, Inc: 

Renaissance Systems, Inc. has extensive experience in providing IT Support Services to Federal Agencies, The following is just one (1) such Past Performance in providing IT Support Services to a **Federal Aviation Administration:**

Renaissance Systems, Inc Experience													
Contract /TO Number		Title of Contractual Effort						Performance Period			Contractor Role (Prime or Sub)		
DTFA01-03-R-01002		SUBCONTRACT TASK ORDER AGREEMENT						October 2003 to July 2011			Sub		
Government Issuing Agency						Point of Contact							
FAA						Ms. Carmen Molina and Mrs. Viloa Mitchell - Underdue, Mr.Ed Bolton							
Email						Telephone							
Viola.Underdue@faa.gov						202-267-7111							
Description of Technical Effort													
Delivery of Information Systems Services in-house, Innovation and upgrades, deployment of modernized email systems and traffic control monitoring systems. IBM prime on NexGen award.													
Relevance to SOW Enabling Offeror to Satisfy Requirements of the SOW													
Size/\$ 8 million Value	Scope (SOW Area)												
	3.1 Tech Dev. & App.				3.2 C3 Support		3.3 Info Systems			3.4 Detection and Monitoring			3.5 Incidental Minor Constructi on
Analyses & Testing	Integrate New Technology	HW /SW Integration	Test & Certifications	C3 Systems	Telecom	Computer, SW, Networks	Knowledge-based Sys	Cross-do-main, IA, C&A	Maritime, Grnd-Aerial D&M	Tag, Track, Locate	D&M SME		
X	X	X			X	X	X	X					
Understanding Challenges (e.g. regulations/policies, cultures, processes, timelines/docs to work On-Site)													
<ul style="list-style-type: none"> Recognizing the importance delivery of service model, uptime target goal and Information systems support to its customers, meeting all SLA request for the contract. Maintaining a 96 % uptime on all monitored services. Intelligence gathering for internal supports differences, unique processes, timelines, and the required documentation to support the contract. Supported an IBM Systems Analysis and upgrade. Dramatically improved the hardware and software performance of the clients' system running on Notes/Domino. Implemented a standard Change Control process and User Acceptance Testing before production and clustering of the Notes/ Domino 6.5 servers. Created strategic plans and recommendations for future enhancements. 													
Lessons Learned													
<ul style="list-style-type: none"> The government prefers Commercial-Off-The-Shelf IT solutions whenever possible. 													
Technical Capabilities, Processes, Procedures, Approaches that will be used to satisfy C3IDM SOW Performance													

Requirement Areas

Contracted to IBM NexGen contract at FAA Headquarters to perform services and support for building inner office networks and IT solutions. Created links, allowed the users to select URL and Links to authenticate themselves on the server. Member' names and teams were assigned permission access controls as reader, author, or manager status.

- Augment existing IBM Systems support as well as Microsoft software service and technical troubleshooting. Dramatically institute cost saving establishment of low cost functional network.
 - Implemented Change Control and physical changes to a contract provided technical assistance to staff members and end users. Recommended automated solutions to allow for real time communications with home office and field user via the internet.
 - Provided training for Lotus Notes 6.5 client desktop support, developed minor database document for clients, and managed the Notes/Domino server for the same organization for document management developed remote backups and management guidelines for the client base in different regions.
 - Provided support for onsite monitoring of servers, mail systems and threat monitoring
 - Provided necessary training to government personnel.
 - Build relationships with government managers and COTR to expand presence with the contract teams
- Winner on BITS II GAWAC Team with CSG as the Prime contractor with FAA 2003.

Renaissance Systems, Inc. Current Vice President is a Subject Matter Experts (SME) PhD and served in the U.S. Navy. Others like him have several years of experience with Integrated Logistics Support (ILS). These former military experts understand a variety of ILS functions for both military and civilian support systems. Not excluding engagements with (NAS) Patuxent River, other DoD, and DISA related sites. The list of ILS management activities and functions include:

- Logistic Support Analysis (LSA),
- ILS Plans, Logistical Studies,
- Reliability engineering, Maintainability engineering and Maintenance (preventive, predictive and corrective) Planning, RCM,
- Supply (Spare part) Support (e.g. [ASD S2000M](#) specification)/ acquire resources,
- Support and Test Equipment/Equipment Support,
- Manpower and Personnel,
- Training and Training Support,
- Technical Data / Publications,
- Computer Resources Support,
- Facilities, warehousing, and Supply Support,
- Packaging, Handling, Storage, and Transportation (PHS&T),
- Design Interface, FMECA, RMA,
- Assets Management, and
- O&M Support Services

ILS is the integrated planning and action of a number of disciplines in concert with one another to assure system availability. The planning of each element of ILS is ideally developed in coordination with the system engineering effort and with each other. Tradeoffs may be required between elements in order to acquire a system that is: affordable (lowest life cycle cost), operable, supportable, sustainable, transportable, and environmentally sound. In some cases, a deliberate process of Logistics Support Analysis will be used to identify tasks within each logistics support element.

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